

ADULT ABUSE POLICY

WHAT IS ABUSE?

"Abuse is a violation of an individual's human and civil rights by any other person or persons"

Source: No Secrets: Department of Health March 2000.

ABUSE INCLUDES:

- Physical Abuse
- Sexual Abuse
- Psychological Abuse
- Financial or Material Abuse
- Neglect and Acts of Omission
- Discriminatory Abuse
(including racist, sexist, based on a person's disability and other forms of harassment)

Abuse may be carried out deliberately or unknowingly.

These guidelines have been drawn up to enable Sheltered Housing Services to:

- Work in a way that can prevent abuse.
- To support any service user who is experiencing abuse.
- To **STOP** that abuse occurring.

To report Adult Protection concerns contact Social Services on: 0845 125 4113